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1. How do I know which model of HedgeHog console I have?

The HedgeHog model is labeled on the back of the console and also announced on the Launch Show screen when the console is powered up.

2. How do I know if I have a Generation 1 or Generation 2 HedgeHog console?

Look at the back of the console. If the back of your console looks like figure A then you have a Generation 1 console. If the back of your console looks like figure B then you have a Generation 2 console.

FIGURE A: GENERATION 1



FIGURE B: GENERATION 2



3. What is the process to purchase an upgrade for a Generation 2 HedgeHog?

Contact High End Systems or your closest dealer and follow the steps in point 4.



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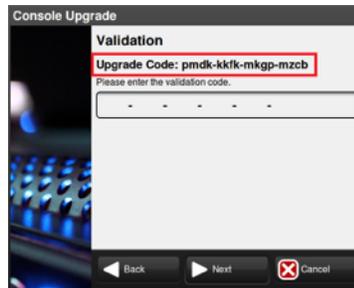
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4. How do I upgrade my Generation 2 HedgeHog console from one model to another model?

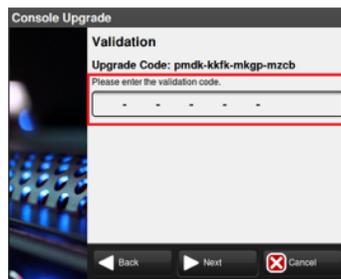
- I) Run the Console Upgrade Tool on the console by pressing the “Console Upgrade” button in the diagnostics tab of the control panel. In the console upgrade tool select the console model you want to upgrade to and press next.



- II) On the next screen you will see an Upgrade Code. Contact High End Systems to purchase the console upgrade and provide them with the upgrade code.



- III) Once payment for the upgrade is complete a validation code will be sent to you. Enter the validation code into the upgrade tool and press next. The console will then reboot and the console upgrade will be complete.



- IV) Refer to the [Hog manual](#) for further information.

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5. How do I upgrade my Generation 1 HedgeHog console?

All Generation 1 HedgeHog consoles must be returned to High End Systems for upgrades as the process involves mechanical change. Please contact High End Systems or your closest dealer in order to start the upgrade process.

6. How can I tell if my HedgeHog console hardware has been upgraded already?

Please refer to point 2 in this document.